



# The Hatfield EXPRESS



## A MESSAGE FROM US

And like that, the 2025 season is over - but not without a jam-packed newsletter with highlights from around our home!

Our newsletters aren't going anywhere next year - so keep your eyes peeled for January's edition!

## IN THIS ISSUE:

- Parties
- Presents
- Guinea Pigs

*...and so much more!*

# REVIEW US ON



The 2026 Carehome.co.uk Awards are fast approaching, and we'd love your support. Reviews from relatives and loved ones play an important role in recognising the care, compassion and dedication shown by our teams every day.

If you or your family member has had a positive experience at Hatfield Lodge, we would be incredibly grateful if you could take a few moments to leave us a review on carehome.co.uk. Your feedback not only helps others make informed choices, but also means a great deal to our staff.

You can leave a review easily by scanning or tapping the QR code for your loved one's home on this page. To be included in the awards consideration, reviews need to be submitted by 30 January 2026.



**Hatfield  
Lodge**

## Thank You For Your Support!

## A message from us

Without a doubt, 2025 has been a difficult year at Hatfield Lodge - but we are ever-committed to turning around the home for 2026.

Going into the new year, we are delighted to announce that Lalitha Kumar, the current Operations Manager, will take up the role of Registered Manager.



Lalitha has 20+ years of care management experience, and is committed to building a peaceful, nurturing home for our residents and a brilliant place to work for our carers, domestic staff and other employees.

She will be supported by Samantha Simpson, the existing Deputy Manager.

If you'd like to contact Lalitha directly, you can call us on 01303 253253, email her at [manager.hatfield@saicarehomes.com](mailto:manager.hatfield@saicarehomes.com), or feel free to utilise our open-door policy.

# A Happy Hatfield Christmas



SCAN ME  
to watch a video  
from the party!



Christmas at Hatfield Lodge Of course, however, there was was one to remember, with our big Christmas bash on the plenty of things going on in the 23<sup>rd</sup> of December, complete run-up to the big day. There was with mulled wine, live music something for everyone!

from Scott Jenner of Recollections, and even a visit

Residents were visited by a from Santa Claus!

group of carollers from a local church on December 18<sup>th</sup>, It was a lovely, calm afternoon - providing an afternoon of the perfect opportunity for festive tradition - complete residents and their families to with mince pies, of course! catch up with their loved ones.



Scott Jenner from Recollections performed a melody of Christmas classics - all with an infectious smile!



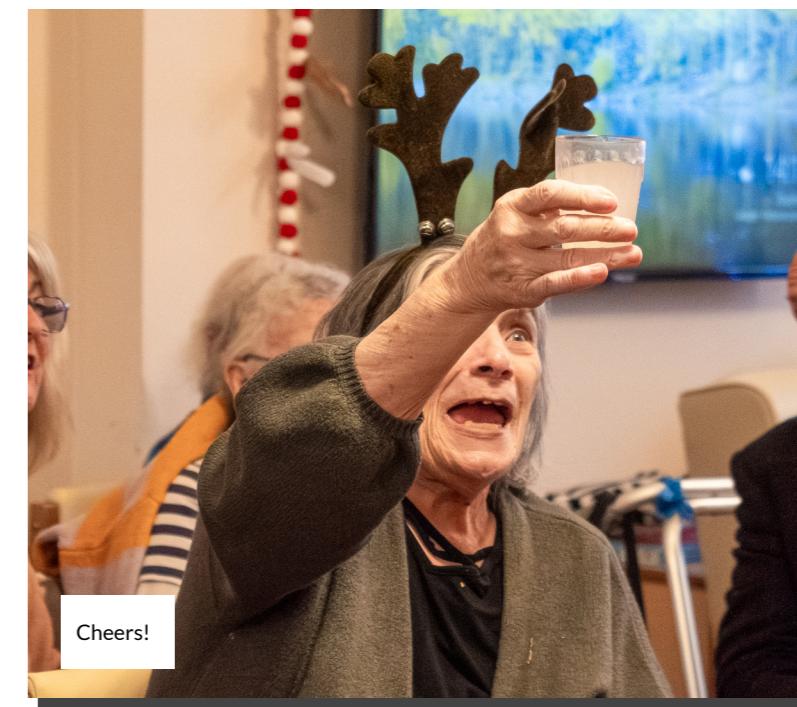
Bringing some festive joy to our residents!



Having a little boogie - just look at those earrings!



Santa Claus popped by to see what all the commotion was about!

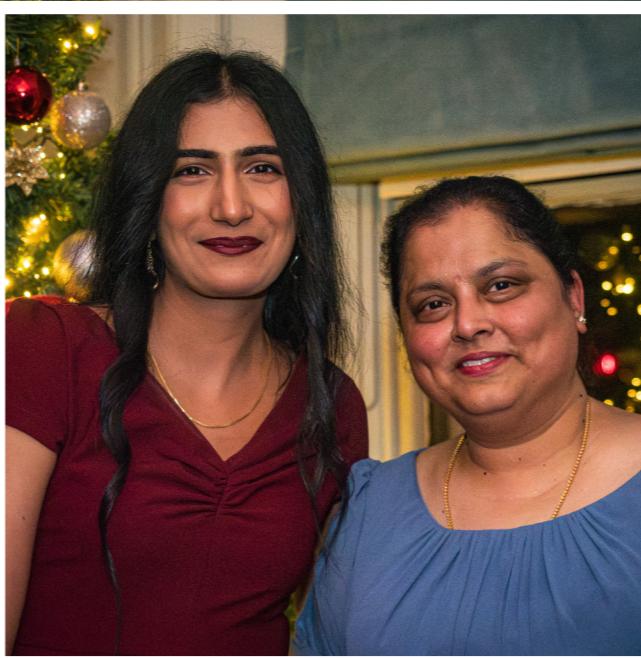


Cheers!

# Staff Christmas Party

The Sai Care Homes Christmas Party on 16th December was a joyful celebration after a challenging year, and Hatfield Lodge shone brightly on the night.

The home proudly celebrated Kuldeep S, awarded Employee of the Year, and Malmi K, honoured as one of the Carers of the Year, showcasing the team's hard work and dedication. Staff enjoyed a delicious feast, heartfelt appreciation from leadership, and a vibrant night on the dancefloor - making it a memorable finale to 2025 for the Hatfield Lodge family.



Ramandeep & Lalitha were naturals in front of the camera!



Team Hatfield (and Lesley from Whitfield!) hit the dancefloor!



Kuldeep, your 2025 Employee of the Year!

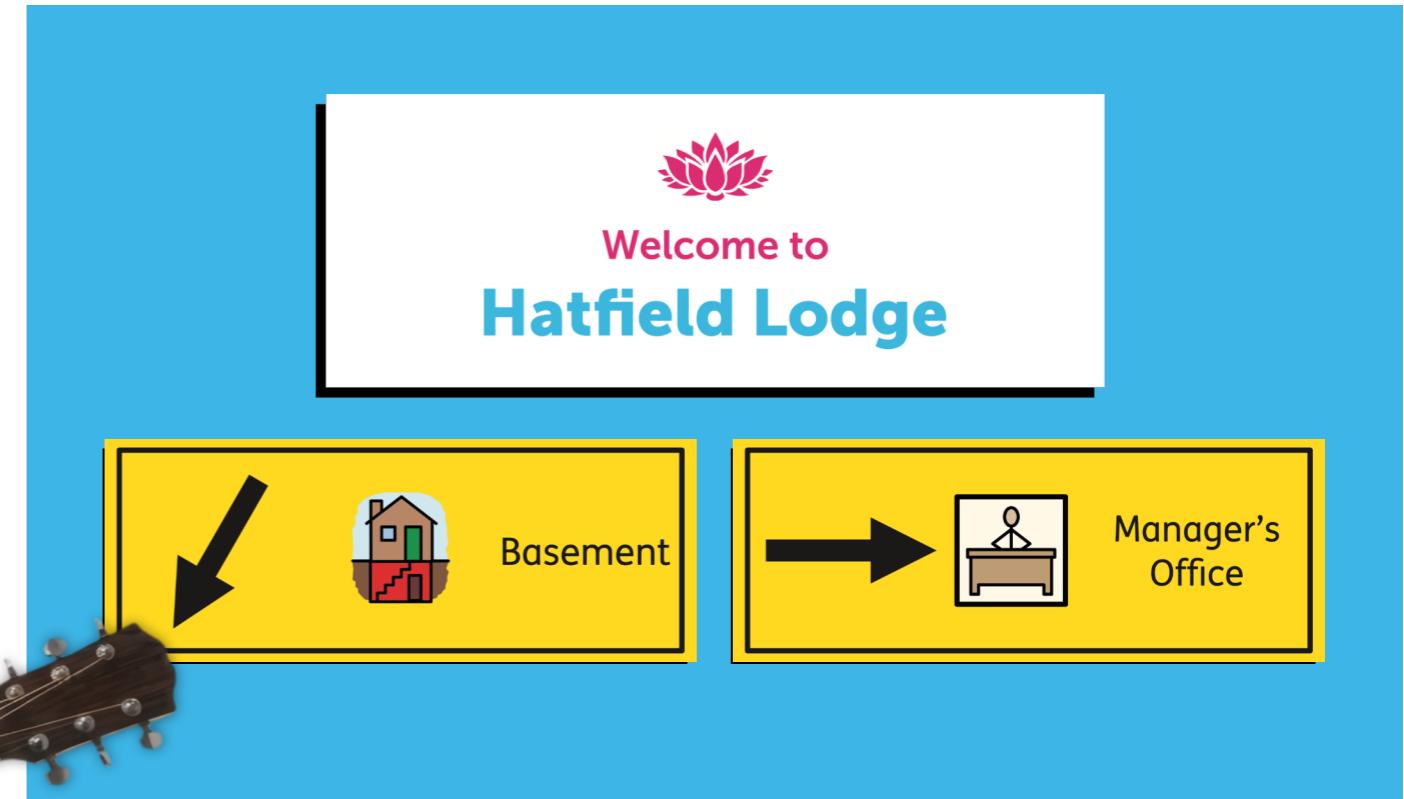
# Iain McKenzie

In December, Iain McKenzie made his debut in our lounge, as part of our Live at Hatfield Lodge campaign!

Iain played and sang a medley of acoustic classics on his guitar (including some fan favourites and requests!) which our residents thoroughly enjoyed.

We look forward to welcoming Iain back in our home in January - but for the time being, why not scan or tap the QR code below to watch his December performance?

**SCAN/TAP ME**  
to watch Iain perform



## A Signage Overhaul!

After a successful rollout at our sister home, Tudor Lodge, we're installing new dementia-friendly signage across Hatfield Lodge!

These easy-read signs champion residents' independence, making it easier for everyone to navigate their surroundings with confidence.

They are designed entirely in-house by our Head of Marketing, who has a breadth of experience in accessible design - so they're tailor-made for us!

We'll be rolling out our new signage in two phases, and eventually we'll be giving our floors unique names to help with further identification.



## Cuddly Corner



We had a visit from Cuddly Cavies right at the start of the month - the residents can't get enough of these squeaky, furry friends!

Unfortunately, we don't have another visit until April as they're booked up for 2026 - however we'll be getting plenty of other animal visitors in the home next year!





Sai Care Homes

# Hatfield Lodge

## CARE HOME



**Lalitha Kumar**  
Operations & Home Manager



**Samantha Simpson**  
Deputy Manager



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to visit our website

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