



Sai Care Homes

September 2025

# The Hatfield

## EXPRESS



### IN THIS ISSUE:

- Awards
- Birthdays
- Fun Days Out

*...and so much more!*

### A MESSAGE FROM US

As we wave goodbye to summer, we have plenty to celebrate here at Hatfield Lodge!

Take a peek inside and have a look at all the fun for yourself!





# Kent Care Awards

On the 5<sup>th</sup> of September, a small bunch of Sai Care Homes staff got together in Maidstone at the 10<sup>th</sup> KICA Kent Care Awards!

A massive congratulations goes to Mark, the cook at our sister home Hatfield Lodge, for being nominated for the Nutrition award!



*More Shane Lynch photos - Lesley made a lot of people jealous!*



*Mark, armed with an autograph of Shane Lynch for his other half, looking very dapper!*



*That face when you're hit with the flash on full power...*



*\*David Attenborough voice\* Here we see the wild Mark, waiting for his bev...*



*Despite having more white wine than blood in his system, Crede was just still able to take a selfie...*



# Out and About

Some of our residents have been making the most of the weather before autumn settles in!

A couple of our ladies took a stroll down The Leas with Fred, our activities co-ordinator - here you can see



them by the Step Short Memorial Arch.

Meanwhile, on the other side of town, Barbara paid a visit to the local church, staying in touch with not just the local community, but her faith too.



## A Stan-tastic Birthday!

September started off with a bang as we wished resident Stanley a very happy birthday!

We all hope Stanley had a wonderful day - if the smile wasn't already an indicator 😊

An avid lorry enthusiast, Team Hatfield made sure he received a birthday card that reflected him as a person.





## A Progress Update

As many of you will know, the Care Quality Commission recently visited our home and gave us an Inadequate rating. We want to reassure you that we are taking immediate and proactive steps to make the improvements that our residents, families, and staff deserve.

Over the past month, we have already begun working closely with the CQC, local

authorities, and our dedicated care team to put strong action plans in place. This includes additional staff training and filling hiring gaps, reviewing our care practices, and making sure every resident feels safe, respected, and well cared for.

Thank you for your continued support and trust as we work hard to turn things around.



## Happy Birthday Seelan!

This month, we celebrated the birthday of Sai Care Homes director, Mr. K Rajaseelan!

Hosted at the Dover Marina Hotel & Spa, his birthday lined up with the start of a new chapter in the hotel's history as it joined the Hilton Tapestry Collection.

Seelan's birthday also lined up

with the official launch of RS Rock Holdings, which Sai Care Homes (and Hatfield Lodge) are a part of.

All of us at Sai Care Homes hope Seelan had a fantastic 60<sup>th</sup>, and we wish him the best of luck with his new business ventures!





Sai Care Homes

# Hatfield Lodge

## CARE HOME



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